R/E (60:40) R-2016-17 till 2020-21 E-2016-17 till 2019-20

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## **BACHELOR OF COMMERCE (B.COM)**

## **EXAMINATION - MAY 2022**

## THIRD/FIFTH SEMESTER

Subject: Soft Skills (BCOM19-301 / BCS-501)

Date:	23/05/2022	Total marks:	60	Time: 2.00pm to 4.30 pm			
	<b>Instructions:</b>	1) Attempt all Questions					
	2) Figures to the right indicate full marks						
0.1)	Answer the multiple Choice questions. (any 10) (10)						
1.		deal with the		(= ")			
	a) calculation		b) confirmation				
	c) computation		d) none of these				
2.		have created in relig		d helped in			
	maintaining social law and order situations.						
	a) confusion		b) commotion				
	c) clarity		d) common sense				
3.	People with aggressive behavior thrive on						
	a) confrontation	<del>-</del>	b) avoidance				
	c) ignorance		d) all of these				
4.		a time planning tool.					
	a) Television		b) Mobile				
	c) Watch		d) Diary/Planner				
5.		taxes are collected indirectly	y through some middler	nen/ agency by the			
	government.		- -				
	a) Direct		b) Indirect				
	c) Both		d) None				
6.	The term Busin	ness Ethics refers to the	of an individua	l businessman.			
	a) Managemen	nt	b) Modesty				
	c) Morality		d) None of these				
7.							
	a) Indian Contr	_					
	c) Partnership			ents			
8.		passive behavior has no					
	a) option	-	b) opinion				
	c) order		d) originality				
9.	n	neetings are called when info	ormation is complex and	l controversial.			
	a) Information-						
	c) Problem Sol	ving	d) Unofficial				
10.	are generally created and accepted by a body for its members.						
	a) Laws		b) Bye-laws				
	c) Rule		d) Principle				
11.	Flight or fight	response means our sympath	etic nervous system kic	ks in and makes			
	our rate increase and gives us a burst of energy hormone.						
	a) brain		b) heart				
	c) nerve		d) foot				
12.	Speaking in a f	lat, tone mak	tes the listener lose inter	rest in what you			
	have to say.						
	a) varying		b) monotonous				
	c) low		d) high				

13.	The Indian Contract act is a central law applicable to whole of the				
	a) state	b) city			
	c) village	d) nation			
<b>Q. 2</b> )	Write Short Note (any three)				
	1. Passive Behaviour				
	2. Importance of eye-contact in communication				
	3. Corporate Social Responsibility				
	4. CPC & CRPC				
	5. Eye Contact Styles				
<b>Q.</b> 3)	Answer the following question in 150 words. (any 2)				
	1. Explain: Labour laws and Taxation Laws				
	2. Describe the qualities and body language of assertive people.				
	3. State the different types of meetings.				
	4. Describe the list of Articles related to education provided by the Constituti				
	India.				
$\mathbf{O}(A)$	Answer the following question in 300 words. (any one)				
Q. 4)	1. Explain the importance of Time management. What are the best ways according to				
	you to utilise your time at the best and how do you manage your time?				
	2. State and explain the six stress busters. S	•			
	3. State the various barriers to good con				
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Soft Skills (BCOM19-301/BCS-501) AJD/II