

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BBA IN HOSPITALITY & TOURISM (BBAHT)
EXAMINATION: DECEMBER – 2022
FIFTH SEMESTER

C/CB
60:40

Subject : - Food & Beverage Service-V (HT18-124512)

Date: 06/12/2022

Total Marks: 60

Time: 10.00 am to 12.30 pm

- Instructions:** 1) Each question carries 10 marks.
2) Attempt any 06 questions.
3) Draw neat labeled diagram wherever necessary.

- Q. 1.** a. Draw the organizational structure of banquet department. (05)
b. Write a short note on Room service order taking procedure? (05)
- Q. 2.** Define Buffet? Explain any 5 types of buffet in brief? (10)
- Q. 3.** Define Menu Engineering? Explain the categories of the same? (10)
- Q. 4.** a. Write a short note on- Off premises catering (05)
b. Explain the principles of buffet (05)
- Q. 5.** a. Explain the service procedure of Crepe Suzette (05)
b. Write a short note on pre-operational phase of banquets. (05)
- Q. 6.** a. Explain the procedure of handling customer complaint? (05)
b. List down the types of Gueridon trolley and explain the uses? (05)
- Q. 7.** a. Draw the format of Function Prospectus (05)
b. Explain the advantages and disadvantages of Gueridon service? (05)
- Q. 8.** Draw any 5 seating plans used in banquets and explain the same in brief? (10)
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