

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BBA IN HOTEL AND TOURISM OPERATION
EXAMINATION: DECEMBER – 2022
FIRST SEMESTER

Subject : - Introduction to Room Division (514112)

Date: 13/12/2022

Total Marks: 30

Time: 10.00 am to 11.30 am

Instructions: 1) Each question carries equal marks.
2) Attempt any **03** questions

- Q. 1** Define **(10)**
1. Hotel
 2. Housekeeping
 3. Casino hotels
 4. Laundry section in HK
 5. Reservation
- Q. 2** 1. List and explain any 5 types of guest rooms. **(05)**
2. What are the responsibilities of housekeeping department? **(05)**
- Q. 3** 1. Draw organizational chart of front office department in large hotels. **(05)**
2. Draw layout of housekeeping department and explain any 2 sections. **(05)**
- Q. 4** Explain in detail attributes of front office staff. **(10)**
- Q. 5** Coordination of housekeeping with front office department. explain **(10)**
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