

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BACHELOR OF COMPUTER APPLICATIONS (B.C.A.)
EXAMINATION : JUNE - 2022
SEMESTER - II
Sub: Communication Skills (BCA – 241-18)

Date : 21/06/2022

Total Marks : 60

Time: 02.00 pm to 04.30 pm

Instructions:

1. *Question No. 1 is compulsory.*
 2. *Solve any four questions from question no.2 to question no.6*
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- Q.1. Write short notes. (Any 4) (20)**
1. Importance of Listening.
 2. Short note on Grapevine.
 3. Communication through video conferencing.
 4. Dyadic communication
 5. Classification of Eye contact.
 6. Write a note on Gestures.
- Q.2. Explain cycle of communication with Diagram. (10)**
- Q.3. Discuss various types of Listening. (10)**
- Q. 4. Explain different types of Interviews. (10)**
- Q. 5. Explain different Audio Signals in Non Verbal Communication. (10)**
- Q. 6. What are the types of communication? Explain functions of Non-verbal Communication. (10)**
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