TILAK MAHARASHTRA VIDYAPEETH, PUNE
BACHELOR OF COMPUTER APPLICATIONS (B.C.A.)
EXAMINATION : JUNE - 2022
SEMESTER - VI
Sub: Organizational Behavior (BCA – 643-18/634/644)

Date : 29/06/2022   **Total Marks : 60**   **Time: 2.00 pm to 4.30 pm**

Instructions:
1. *All questions are compulsory unless and otherwise stated.*
2. *Bold figures to the right of every question are the maximum marks for that question.*
3. *Candidates are advised to attempt questions in order.*
4. *Answers written illegibly are likely to be marked zero.*
5. *Use of scientific calculators, Log tables, Mollier Charts is allowed.*
6. *Draw neat and labelled diagrams wherever necessary.*

Q.1. **Fill in the blanks.**   **(05)**

1. Organizational behavior is…
   a) Science   b) An Art
   c) Science as well as an art   d) None
2. ----- pays a significant role in influencing satisfaction.
   a) Environment   b) Organization culture
   c) Wages   d) All of the above
3. Organizational behavior focuses at 3 things they are
   a) Individual, group, structure   b) Employee, Employer, Management
   c) Society, Organization, Nation   d) Nation and organization
4. Herzberg is known for his ----theory
   a) Attribution theory   b) Two factor theory
   c) Equality theory   d) Behavior theory
5. Taylor is known for his ------- management.
   a) scientific   b) functional
   c) structural   d) None of above

Q.2. **State True/False.**   **(05)**
1. Motivation cannot be measured
2. People are the most important resources of the organization
3. Attitude does not result in action
4. Most significant decisions are made by judgment rather than by a designed prescriptive model
5. The level of job satisfaction across groups is always constant

Q.3. **Answer the following. (Solve any 5)**   **(10)**
1. Define the term Job enrichment.
2. What do you understand about the word persona?
3. What is Halo effect?
4. What is power Motivation?
5. List any 3 needs of organization Behavior.
6. Which skills are necessary for Team building?

Q. 4. **Answer the following in detail. (Solve any 6)** **(30)**
1. Explain the psycho-analytic theory personality
2. What is attitude? Explain the various ways of changing attitude.
3. Write short note Ethics in Decision making
4. Illustrate any 5 principles of learning.
5. What is organization? Explain its need.
6. List out some sources of Job satisfaction
7. Write short note on "The big Five" Model.

Q. 5. **Answer the following in detail. (Solve any 1)** **(10)**
1. What is Motivation? Explain Maslow's theory of needs.
2. Explain few organizational approaches to reduce stress.

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