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BACHELOR OF COMPUTER APPLICATIONS (B.C.A.)/
SPECIALIZATION IN CYBER SECURITY (CS)
EXAMINATION : DECEMBER - 2022
SEMESTER - III

Sub: Enterprise Resource Planning (ERP)
(BCA – 344-18/344-20/BCA-CS-344-20)

Date : 24/12/2022   **Total Marks : 60**   **Time: 10.00 am to 12.30 pm**

Instructions:
1. *All questions are compulsory unless and otherwise stated.*
2. *Bold figures to the right of every question are the maximum marks for that question.*
3. *Candidates are advised to attempt questions in order.*
4. *Answers written illegibly are likely to be marked zero.*
5. *Use of scientific calculators, Log tables, Mollier Charts is allowed.*
6. *Draw neat and labelled diagrams wherever necessary.*

Q.1. **Fill in the blanks.** **(5)**

1. In ERP, the letter E stands for _____.
   a) Enjoy   b) Energy
   c) Every   d) Enterprise
2. In CAQ, C means ,_____ .
   a) Contact   b) Content
   c) Common   d) Computer
3. In MIS, the letter M stands for _____.
   a) Make   b) Message
   c) Management   d) Mill
4. In CIQ, the letter I mean _____.
   a) Internal   b) Integrated
   c) Internal   d) Insert
5. In DSS , D stands for _____
   a) Distance   b) Decision
   c) Derivative   d) Discuss

Q.2. **State True/False.** **(5)**

1. An enterprise is a group of people with a common goal.
2. Testing is the phase where you try to break the system.
3. HR management system has to be adaptable to company specific requirements.
4. End user training is the phase where the actual users of the system will be given training on how to use the system.
5. It has been estimated that even the best ERP package, custom tailored to a company's needs, meets only 10% of the company's functional requirements.

Q.3. **Answer the following. (Solve any 5)** **(10)**

1. What is DSS?
2. Define BPR.
3. What do you mean by travel management?
4. What is OLAP?
5. Describe payroll accounting system in short.
6. What is EIS?

Q. 4. **Answer the following in detail. (Solve any 6)** **(30)**

1. Explain Data warehousing.
2. Explain Materials Management module.
3. Describe finance module.
4. Write a note on warehouse management.
5. What is Serialization and Lot control?
6. Explain Data mining.
7. Why do many ERP implementations fail?

Q. 5. **Answer the following in detail. (Solve any 1)** **(10)**

1. Explain the benefits of ERP.
2. What are the phases of ERP implementation?

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