

**TILAK MAHARASHTRA VIDYAPEETH, PUNE**  
**BACHELOR OF COMPUTER APPLICATIONS (B.C.A.)**  
**EXAMINATION : DECEMBER- 2022**  
**SEMESTER - VI**

**Sub: Organizational Behavior (BCA –643-18/644)**

**Date : 19/12/2022**

**Total Marks : 60**

**Time: 2.00 pm to 04.30 pm**

**Instructions:**

1. All questions are compulsory unless and otherwise stated.
2. Bold figures to the right of every question are the maximum marks for that question.
3. Candidates are advised to attempt questions in order.
4. Answers written illegibly are likely to be marked zero.
5. Use of scientific calculators, Log tables, Mollier Charts is allowed.
6. Draw neat and labelled diagrams wherever necessary.

**Q.1. Fill in the blanks. (05)**

1. ----- is the foundation for all creative work.
 

a) expertise	b) attitude
c) hard-work	d) All of above
2. Maslow's theory of motivation is based on -----
 

a) behavior	b) need
c) stress	personality
3. ----- is the way person perceives and evaluated him or herself.
 

a) leadership	b) attitude
c) self-esteem	d) None
4. Scope of OB does not includes-----
 

a) leadership	b) perception
c) Job design	d) Technology
5. Hawthorn experiment was conducted by -----
 

a) Mayo	b) Taylor
c) fayol	d) drucker

**Q.2. State True/False. (05)**

1. Organizational behavior is study of human behavior
2. Leadership and Job design is not a scope of OB
3. OB is an interdisciplinary subject
4. Very few factors contributing to job satisfaction under the control of managers
5. Most significant decisions are made by judgment rather than by a designed prescriptive model

**Q.3. Answer the following. (Solve any 5) (10)**

1. Define the term attitude.
2. Explain the term personality.
3. Write down any 2 principles of learning.
4. What is reinforcement?
5. Explain Type A behavior pattern.
6. Define stress.

**Q. 4. Answer the following in detail. (Solve any 6) (30)**

1. What is perception? What are the factors influencing perception?
2. State the importance of motivation.
3. Write short note on “Industrial revolution” .
4. Explain the need and importance of organizational behavior.
5. Write a short note on “Job satisfaction”.
6. Explain the trait theory of personality.
7. Explain the organizational approaches to stress management.

**Q. 5. Answer the following in detail. (Solve any 1) (10)**

1. Explain the actual decision making process of an organization.
2. List and explain the major traits influencing organizational behavior.

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