

**TILAK MAHARASHTRA VIDYAPEETH, PUNE**  
**MASTER OF COMMERCE (M.COM.)**  
**EXAMINATION : MAY 2023**  
**FIRST SEMESTER**

**Sub: Principles of Management Information System (MIS) (MCC-112)**

**Date:29/05/2023**

**Total Marks :60**

**Time: 10.00 am to 12.30 pm**

**Instructions:**

- 1) All questions are compulsory.
- 2) Figures to the right indicate full marks.

**Q.1 Answer the following questions. (Attempt any two) (32)**

1. Explain the 14 Principles of Management by Henry Fayol.
2. Management is a Science, Art and Profession. Explain.
3. Explain the Barriers of Communication.
4. Explain Maslow's Need of Hierarchy theory.

**Q.2 Answer the following. (Attempt any one) (08)**

1. Explain the nature of Planning.
2. Explain the qualities of Leadership.
3. Explain the Principles of Direction.

**Q.3 Write short notes. (Attempt any two) (10)**

1. Motivation
2. Forecasting
3. Managerial Skill
4. F.W.Taylor

**Q.4 Select the Correct Alternatives (Attempt Any Ten) (10)**

1. \_\_\_\_\_ is an activity of influencing people to strive willingly for group objectives.
  - a) Leadership
  - b) Controlling
  - c) Communication
  - d) Motivation
2. Constituents of MIS are \_\_\_\_\_.
  - a) Management
  - b) Information
  - c) System
  - d) All the above
3. \_\_\_\_\_ is a process that provides the information necessary to manage an organisation effectively.
  - a) Management Information System (MIS)
  - b) Critical Path Method (CPM)
  - c) Programme Evaluation and Review Technique (PERT)
  - d) Operations Research (OR)
4. \_\_\_\_\_ is a simple control tool.
  - a) Budgetary control
  - b) Break even analysis
  - c) Return on Investment
  - d) Direct supervision

5. \_\_\_\_\_ is a technique of managerial control through budgets.
  - a) Break Even Analysis
  - b) Direct Supervision
  - c) Budgetary Control
  - d) Management by Objectives
6. The book “The Managerial Gird” was published by \_\_\_\_\_ in 1964.
  - a) Robert Blake
  - b) Jane Mouton
  - c) Fred Fiedler
  - d) A & B
7. Transactional Analysis was developed by \_\_\_\_\_.
  - a) Tom Harris
  - b) Nicholas Luhmann
  - c) Eric Berne
  - d) McFarland
8. A ----- is a planning and controlling devices.
  - a) Direction
  - b) Budget
  - c) Communication
  - d) Money
9. ----- Refers to the reply of the receiver
  - a) Feedback
  - b) Decoding
  - c) Idea
  - d) Encoding
10. Leadership is a mean of ----- .
  - a) Planning
  - b) Staffing
  - c) Direction
  - d) Forecasting
11. A-----is made up of inputs processing, output and feedback or control.
  - a) System
  - b) operation
  - c) Software
  - d) data
12. ----- is the basis for every decision taken in an organization?
  - a) Information
  - b) Data
  - c) System
  - d) MIS

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