## TILAK MAHARASHTRA VIDYAPEETH, PUNE BACHELOR OF BUSINESS ADMINISTRATION (B.B.A.)

**EXAMINATION : DECEMBER - 2023 SEMESTER - IV** 

Sub.: Organizational Behaviour - II (BBA15- 415)

Date: 23/12/2023		/12/2023 Total Marks	: 60 Time: 2.00pm to 4.30pm	
<ul><li>Instructions: 1) All questions are compulsory.</li><li>2) Figures to the right indicate full marks.</li></ul>				
Q. 1.		Choose the most appropriate option.		(05)
	1.	Leadership is in nature.		
		a) Temporary	b) Periodical	
		c) Permanent	d) Yearly	
	2.			
		<ul><li>a) Storming</li><li>c) Snoring</li></ul>	b) Norming d) Forming	
	2	•		
	3.	Problem Solving and Negotiation are thea) Importance	b) Qualities	
		c) Beauty	d) duties	
	4.	Who reports to whom and who is responsible	for what is understood by	
		a) Organisational Structure	b) Leadership style	
		c) Teams	d) Managing	
	5.	This is not one of the leadership styles.		
		a) Autocratic	b) Transactional	
		c) Democratic	d) Automatic	
Q. 2.		State True / False		(05)
	1	A group of people who work independently towards some purpose is called an 1.		
	1.	organization.		
		a) True	b) False	
	2.	Any organization can be run by only one pers		
	2	a) True	b) False	
	3.	People follow a leader voluntarily. a) True	b) False	
	4.			
	→.	a) True	b) False	
	5.	Performing is the last stage in group develop:		
		a) True	b) False	
				/ <b>4</b> = \
Q. 3.	1	Write Short notes on (Any Three)		(15)
	1.	Groups Qualities of a leader		
	<ol> <li>3.</li> </ol>	Stages of group development		
	3. 4.	Features of conflict management		
	4. 5.	Characteristics of an effective team		

## Q. 4. Answer in detail (Any Two)

(20)

- 1. Who is better A leader or a manager? Give valid reasons for the same.
- 2. Define Leadership and explain its styles in brief.
- 3. Why is it important to have a proper organizational Structure? Give its benefits.

## Q. 5. Case study (15)

Sarah, a marketing executive, has been consistently arriving late to the office for the past few weeks. Despite her skills and contributions to the team, her tardiness (delay) has become a concern for her manager and colleagues. Sarah's late arrivals have caused delays in team meetings, and her colleagues have started expressing frustration due to the disruption of their collaborative efforts. The manager is now contemplating how to address this issue with Sarah to ensure it doesn't negatively impact the team's productivity and morale.

## **Questions:**

- 1. What action should the manager take against Sarah?
- 2. Will counseling help Sarah in punctuality?
- 3. Suggest some tips for Sarah to be on time at work?
- 4. Title the case

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