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BACHELOR OF COMPUTER APPLICATIONS (B.C.A.)/
SPECIALIZATION IN CYBER SECURITY (CS)
EXAMINATION: DECEMBER -2023
SEMESTER - VI
Sub: Organizational Behavior (BCA –643-20/BCA-CS-643-20)

Date : 28/12/2023   **Total Marks : 30**   **Time: 2.00 pm to 3.30 pm**

Instructions:
1. *All questions are compulsory unless and otherwise stated.*
2. *Bold figures to the right of every question are the maximum marks for that question.*
3. *Candidates are advised to attempt questions in order.*

Q.1. Fill in the blanks   **(5)**

1. The process of organizing has _____steps.

2. In MDM, D stands for _____.

3. _____ are the leaders by their position.

4. _____ is the strategy that creates a highly competitive type of situation.

5. In _____ conditions, leadersmust have physical or moral courage, decisiveness, inventiveness, initiative, even audacity.

Q.2. True or False   **(5)**

1. Span of control means how many employees can a manager direct with efficiency and effectiveness.
2. Organization does not refer to planned co-ordination of the activities of a number of people to achieve shared goals.
3. Formulation means the degree to which the jobs within the organization are standardized.
4. When motivated drives of an individual are blocked before reaching the goal, it causes frustration.
5. Difference in perceptioncauses inter-group conflict.

Q.3. Answer the following (Any 5)   **(10)**

1. Define stress.

2. What is Maslow's Self-actualization Theory?

3. Describe types of values.

4. What is bounded rationality?

5. Describe custodial model.

6. What is structural theory?

Q.4. Answer the following   (Any 2)   **(10)**

1. What are the frequently used shortcuts in judging others?

2. Write a note on ethics in decision making.

3. Explain the process of organizing.

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