

**TILAK MAHARASHTRA VIDYAPEETH, PUNE**  
**MASTER OF COMMERCE (M.COM)**  
**EXAMINATION: DECEMBER - 2023**  
**FIRST SEMESTER**  
**Sub: Banking Practices (MCB-111)**

**Date: 07/12/2023**

**Total marks: 100**

**Time: 10.00 am to 01.00 pm**

**Instruction: 1) All questions are compulsory. 2) Figures to the right indicate full marks.**

**Q. 1 Answer the following questions. (Attempt any two) (30)**

1. What are an ATM Card, a Debit Card and a Credit Card? What are the differences between them?
2. Explain different types of risks while managing assets and liabilities.
3. What is CIBIL? What are its functions? How it is helpful to bankers?
4. What is internet banking? What major services are provided through it?

**Q. 2 Answer the following questions. (Attempt any three) (30)**

1. Discuss the use of Bank Receipts.
2. Explain in detail recent developments in the consolidation of the commercial Banking segment.
3. What are NEFT and RTGS? What benefits have they brought to customers?
4. What is the Foreign Exchange Market? Explain the different types of Forex Markets.
5. Explain the relationship between a banker and its customer.

**Q. 3 Write short notes. (Attempt any four) (20)**

1. The Law of Limitation
2. FCNR and NRO Accounts
3. Right of General Lien & Particular Lien
4. Garnishee order
5. 'Out of Order' and 'Overdue' Accounts
6. KYC

**Q. 4 A. Answer in one Sentence (Attempt any five) (10)**

1. Write the full form of CIBIL.
2. Write the full form of ATM.
3. State the functions of a credit card.
4. What is meant by NPA?
5. Write the full form of ALM.
6. State the full form of NEFT.
7. What is the full form of RTGS?

**B. Select the correct Alternatives (Attempt any ten) (10)**

1. Automatic right to set off arises in case of \_\_\_\_\_.
  - a) Death, insanity or insolvency of the customer
  - b) Receipt of garnishee order
  - c) Receipt of notice of assignment of a customer's credit balance
  - d) All of the above

2. The \_\_\_\_\_ system is primarily meant for large-value transactions.
  - a) RTGS
  - b) NEFT
  - c) Demand Draft
  - d) Crossed Cheque
3. A general lien cannot arise in respect of the property of a customer pledged as a security for a particular debt.
  - a) True
  - b) False
  - c) Can't say
  - d) None of the above
4. The Spot exchange rate is the current exchange rate.
  - a) True
  - b) False
  - c) Can't say
  - d) None of the above
5. The relations between a banker and a customer and that between a banker and the outside world are regulated by \_\_\_\_\_.
  - a) The Indian Contract Act, 1872
  - b) The Negotiable Instruments Act, 1881 and The Banking Regulation Act, 1949
  - c) The Customer Protection Act, 1986
  - d) All of the above
6. In a locker facility banker is the lessor whereas in the article facility banker is the bailee.
  - a) True
  - b) False
  - c) Can't say
  - d) None of the above
7. A credit card is a small paper card issued to users as a system of payment.
  - a) True
  - b) False
  - c) Can't say
  - d) None of the above
8. \_\_\_\_\_ means any user with a personal computer and a browser can get connected to his bank's website to perform any of the virtual banking functions.
  - a) Phone and Mobile Banking
  - b) Internet Banking
  - c) E-Banking
  - d) (b) or (c)
9. The Law of Limitation Act extends to the whole of India along with the state of Jammu and Kashmir.
  - a) True
  - b) False
  - c) Can't say
  - d) None of the above
10. \_\_\_\_\_ is the risk of having insufficient liquid assets to meet the liabilities at a given time.
  - a) Liquidity Risk
  - b) Interest Rate Risk
  - c) Currency Risk
  - d) None of the above
11. The obligation of a banker to maintain secrecy is applicable to \_\_\_\_\_.
  - a) Only in the case of existing deposit accounts
  - b) Only in respect of existing loan accounts
  - c) Only in case of closed accounts
  - d) All types of deposit/loan accounts (existing/closed)
12. The bank should classify as \_\_\_\_\_ only if the interest due and charged during any quarter is not serviced fully within 90 days from the end of the quarter.
  - a) NPI
  - b) HTM
  - c) NAV
  - d) NPA