

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BBA IN HOSPITALITY & TOURISM (BBAHT)
EXAMINATION: NOVEMBER 2023
FOURTH SEMESTER

Subject : - House Keeping – IV (HT18-124413)

Date: 23/11/2023

Total Marks: 60

Time: 2.00 pm to 4.30 pm

- Instructions:**
- 1) Each question carries 10 marks.
 - 2) Solve any 06 questions of your choice.
 - 3) Draw neat labeled diagrams wherever necessary.

- Q. 1. Answer in 2-3 sentences (10)**
1. Lead time quantity
 2. Zero based scheduling
 3. 3 R's of Ecotel
 4. Vermicomposting
 5. Foliage
- Q. 2. Answer in detail**
- a. Write a detailed note on Ikebana style of flower arrangement. (05)
 - b. Classification of budgets. (05)
- Q. 3. With the help of diagrams explain the following design techniques : 1. Basing 2. Terracing 3. Framing 4. Focal point 5. Zoning . (10)**
- Q.4. Write short notes:**
- a. List down different categories of complaints with examples (05)
 - b. Define "a Pest". Write Symptoms ,prevention and eradication methods for cockroaches. (05)
- Q. 5 Answer the following:**
- a. List down the expenses that are listed under the operational budget of the housekeeping department. (05)
 - b. List and explain any 5 methods of purchasing in brief. (05)
- Q. 6 Answer the following:**
- a. List down the general duties of housekeeping supervisor. (05)
 - b. List any 10 guidelines to be kept in mind while conditioning flowers for arrangements. (05)
- Q. 7 Define an Ecotel. List and explain 5 necessary features /cornerstones of an Ecotel in detail. (10)**
- Q. 8 Elaborate on :**
- a. List 5 recycled and 5 non recycled items used in housekeeping inventory (05)
 - b. Advantages of duty chart. (05)