

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BBA IN HOTEL AND TOURISM OPERATION
EXAMINATION: NOVEMBER – 2023
FOURTH SEMESTER
Subject : - House Keeping-I (HO-514413)

Date: 27/11/2023

Total Marks:60

Time: 2.00 pm to 4.30 pm

Instructions: 1) Each question carries equal marks.
2) Attempt any 6 questions of your choice

- Q. 1. Answer the following in 2-3 lines (10)**
1. Warp. 2. Selvedge 3.Napery 4.Discarded linen 5. Par-stock 6. Laundromats
7.Seamster. 8.Kapok 9.Mildew 10.Soft furnishings
- Q. 2. Draw a neat layout of a commercial laundry. List any 5 large equipment and state its uses. (10)**
- Q. 3. Answer in detail:**
- a. Advantages and disadvantages of Outsourcing. (05)
- b. Flowchart of handling guest laundry. (05)
- Q. 4. Answer the following:**
- a. List down the points to be kept in mind while purchasing linen. (05)
- b. List small equipment and activities in the tailor room. (05)
- Q. 5. Write short notes:**
- a. Specifications necessary for outsourcing a contract. (05)
- b. Steps in a typical wash cycle. (05)
- Q. 6. List down and explain in detail the expenses in the operational budget of housekeeping department. (10)**
- Q. 7. Answer in detail:**
- a. Define a Budget and draw the classification chart of different types of budgets. (05)
- b. Importance and advantages of uniforms. (05)
- Q.8 Answer in detail:**
- a. Four Methods of linen exchange. (05)
- b. List General Principles Of Stain Removal. (05)
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