

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BBA IN HOTEL AND TOURISM OPERATION
EXAMINATION: NOVEMBER 2023
FIFTH SEMESTER

Subject : - Food & Beverage Services - II (HO-514512)

Date: 22/11/2023

Total Marks: 60

Time: 10.00 am to 12.30 pm

- Instructions:** 1) Question No. – 1 is compulsory
2) Attempt any 05 questions from Question No. 2 to Question No. 8
3) Each question carries equal marks

- Q. 1** I. Framboise (10)
II. Apperitifs
III. Bitters
IV. Highball
V. Frappe
VI. Calvados
VII. Malt Whisky
VIII. Cooler
IX. Fenny
X. Raki
- Q. 2** Explain the types of Buffet (Any Five) (10)
- Q. 3** a) Explain the methods of making cocktails (05)
b) Draw the format of Function Prospectus (05)
- Q. 4** Explain the manufacturing process of Distilled Beverage (10)
- Q. 5** a) Explain the parts of Liqueurs (05)
b) Explain room service order taking procedure (05)
- Q. 6** List Down brands of Single Malt Whisky and imported vodka (Five Each) (10)
- Q. 7** Explain the Cocktail Families (Any Five) (10)
- Q. 8** a) Explain in detail – Customer complaint handling procedure (05)
b) Write down the advantages and disadvantage of Centralized and Mobile room Service (05)
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