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MASTER OF BUSINESS ADMINISTRATION (M.B.A.)

EXAMINATION: DECEMBER - 2023

SEMESTER - II

Sub: Soft Skills (MBA207)

Date: 29/12/2023		Total marks: 60	Time: 2.00 pm To 4.30 pm	
		SECTION – I		
Q. 1.	Fill in the blanks.		(5)
1.	is described as a person's physical or emotional response to the demands			,
	or pressures of daily life.		1	
	a) Health	b) Stress		
	c) Habits	d) Ego		
2.	is described as a person's physical or emotional response to the demands or pressures of daily life.			
	a) Health	b) Stress		
	c) Habits	d) Ego		
3.	Good time management implies that we divide our time wisely between things that are			
	as well as those	that are		
	a) cheap, durable	b) attractive, imp	ressive	
	c) important, urgent	d) reliable, trustw	orthy	
4.	The four D's of Time Manag a) Demonstrate	ement are Delete, Delegate, Defe b) Deliver	er and	
	c) Do	d) Debate		
5.	It is possible to change one's attitude as it is usually based on their			
	a) one's body language	b) pre-conceived	notions	
	c) speech	d) relationships		
Q. 2.	Answer the following. (Any		(20))
1.	State and explain the Do's and Don'ts of a Group Discussion.			
2.	Explain the 6 stress busters and describe ways to reduce stress for your staff.		for your staff.	
3.	Explain the time management matrix.			
4.	State the advantages and disa	dvantages of time management.		
Q. 3.	Write notes on. (Any Two)		(10))
1.	Importance of positive attitude at workplace			
2.	Facing questions from audience during a presentation			
3.	Stress			

SECTION - II

Q. 4. Case Study (15)

Philip is finding that there are less and less hours in the day, the workload is the same but he feels more rushed than ever. He finds himself eating his lunch at his workstation, and feels de-motivated during the last two hours of his shift. He works in a busy office environment with lots of noise and distractions, this he feels has some detrimental impact on his workload, one of his colleagues asks him for help on a regular basis and this is also eating up his time, but he doesn't want to come across as ignorant so is always ready to help. He worries that his inability to complete all his goals will start impacting on the business and his next review, this has caused his stress levels to increase and he starting to struggle to sleep at night.

- Q.1 Recognize the problem in Philip's case and describe it in detail.
- Q.2 State the time wasters in the case and list down some of the time wasters that might arise in a similar situation.
- Q.3 What should Philip do to manage his time efficiently and be more productive at his workplace without feeling de-motivated?

OR

- A. Describe the various kinds of stress faced especially by college students.
- B. State the various ways that will help to reduce their stress and help the students become mental healthy and strong.

Q. 5. Answer the following:

(10)

a) State and explain the 4 D's in time management.

OR

b) How can you prepare for a presentation to be given the next day?

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