

Q. 3. Write notes on. (Any Two) (10)

1. Democratic Leadership
2. Importance of Ethics and Values in Decision making:
3. Autocratic Leadership

SECTION – II

Q. 4. The XYZ Corporation recently underwent a major restructuring. John, a mid-level manager, was tasked with leading a team of diverse individuals to implement the changes. The team consisted of members with varying experience levels, skill sets, and attitudes toward the restructuring. John faced challenges in motivating the team, managing resistance to change, and ensuring effective communication across all levels. However, through his leadership, the team successfully implemented the changes within the specified timeline. **(15)**

Questions:

1. Describe John's leadership style based on his actions and decisions during the restructuring process.
2. What strategies did John should use to motivate his team members?
3. What type of leadership style John must have to deal with such a team?

Q. 5. Answer the following: (10)

- a) Elaborate qualities of a good leader

OR

- b) Describe 'Delphi technique' in detail.
