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Abstract:-

The internet and its affiliated services are discovering new means to improve human existence. Among young people, social media is thought to be the most frequently used online service. Social media is a tool used by kids and teenagers worldwide to stay in touch with their loved ones. Social media, in contrast to conventional communication channels, has a wide audience. Social media marketing is thought to be more affordable than traditional marketing techniques. The average amount of time that youth spend on social media is rising, according to a number of recent studies. Social media transcends temporal and geographic limitations. Over 2.2 billion people use the internet and its related services worldwide.

One cannot imagine the extent of the transformation that marketing tactics, tools, and techniques have undergone. In a conventional economy, a market was limited in terms of location, time, and utility and could only exist in a physical space. Since all of the markets are at our fingertips, the global market has shrunk to the size of a human palm as a result of globalization. Social media, which began as a forum for interpersonal communication, has reportedly evolved into one that is useful for brand positioning, advertising, and a host of other marketing management tasks.

Keywords: - Twitter, Face-book, Google+, and social media.

Introduction

Communication and interaction are the cornerstones of learning, researching, debating, and discussing. Since ancient times, they have played a crucial role in shaping our culture and way of life. They include indirect modalities like performing arts and non-performing arts rather than direct means like speaking and writing. It follows that the description of humans as social animals is not surprising. On the other hand, communication methods and content have evolved. Pigeon's post was the first, followed by postal mail, mobile, and now social media.

The internet has transformed our existence. Every aspect of human life has changed as a result of the internet revolution. It has altered how we do banking, education, retail, entertainment, and even international warfare. With the aid of the internet, businesses have been able to innovate their marketing tactics in recent years. Social media marketing is the newest development in online marketing. Most people view social media as a way to interact with friends and family virtually and to socialize. Among young people, it is the most widely utilized communication platform. However, it goes beyond simply mingling and having pleasant conversations.

Consumer expectations and the modern business environment dominate. People like to view product recommendations, reviews from Google search results, or website content before making a purchase. To keep up with the times, it's critical to find out what other people think of us. Businessmen must interact with social media to maintain their online reputation and actively participate in relevant communities in order to connect with and influence the general public. Social media marketing is essential to expanding your customer base and growing your company. Social media marketing is the process of increasing website traffic via social media platforms.

Social media marketing:

With the use of online social networks, people may use social media marketing to promote their websites, products, or services and reach a far larger audience than they could have with traditional advertising methods. Social media, above all, emphasizes the collective over the individual. On the Internet, individuals communicate with one another in communities of all sizes. It is the duty of social media marketers to appropriately utilize these communities in order to communicate with group members regarding certain product and service offerings. As a business representative, you

should listen to the groups and establish a relationship with them as part of social media marketing.

The term "social media marketing" (SMM) refers to a broad range of methods and plans for advertising goods, services, or information on social media sites. Every kind of social media marketing has a distinct function and makes use of different strategies to interact with people. The following are some typical forms of social media marketing, along with thorough justifications:

Sustainable Social Media Marketing:-

Definition: Content creation and publication on social media platforms without the need for paid advertising is known as organic social media marketing. It depends on gaining traction via interesting content, conversations, and community development.

Method: The goal of this method is to produce excellent content that appeals to the intended audience. Posting updates, pictures, videos, and other valuable stuff for followers is a common practice.

Benefits: Without requiring a sizable advertising expenditure, organic social media marketing can help increase brand exposure, cultivate relationships with customers, and generate engagement.

Sponsored Social Media Marketing:

In order to reach a wider audience than through organic reach, paid social media advertising entails paying to promote content or adverts on social media sites.

Approach: To target particular demographics, interests, or behaviors, marketers make use of the targeting capabilities offered by social media networks. There are many different formats for adverts, including text, photos, videos, and carousel ads.

Advantages of paid social media advertising include scalability, accurate targeting options, and the capacity to monitor and assess performance indicators like impressions, clicks, and conversions.

Influencer Marketing:

Influencer marketing is the process of working with well-known people on social media networks to market goods and services to their following.

Methodology: Advertisers seek out influencers whose fan base corresponds with their intended audience and arrange collaborations to generate sponsored content or product recommendations.

Benefits: Influencer marketing makes use of the authority and trust that influencers have established with their audience, which can result in genuine recommendations, increased engagement, and even conversions.

Content Marketing on Social Media:

Definition: Content advertising on social media entails developing and sharing valuable, applicable content material to draw and interact a target audience.

Approach: Marketers increase content material strategies to create informative, interesting, or instructional content material that resonates with their audience's pursuits. Content codes can include blog posts, info graphics, videos, podcasts, and so on.

Benefits: Content marketing on social media allows build emblem authority, credibility, and trust by way of supplying cost to the target market. It can also force site visitors to web sites and generate leads.

Using Social Media to engage and Build Communities:

Definition: Engaging with your audience on social media means exchanging likes, comments, shares, and direct messages. Building a community around a brand and fostering relationships with followers are the main goals of community building.

Methodology: Marketers actively interact with their target audience by leaving comments, posing queries, conducting walk-in surveys, and striking up discussions. To include their audience in the content creation process, they might design campaigns using user-generated content.

Benefits: By fostering meaningful interactions and relationships with followers, social media engagement and network building can strengthen brand advocacy, increase customer pleasure, and toughen logo loyalty.

It provides clients with timely, meticulous, and reasonably priced services. Thanks to the effective use of technology, banks are now able to handle the increasing transaction volumes that come with a larger clientele in a more accurate and fast manner. The Indian banking industry is profiting immensely from the worldwide IT revolution. When it comes to online banking, Indian banks lag well behind foreign institutions. In actuality, without sufficient user volume or infrastructure, this is

not feasible. The path that banking takes will be determined by technological advancements. As a result, banks ought to try to determine what caused the change.

Literature review:-

Harchekar, J. S., & Bapat, S. (2022). Information technology and its effects on the banking industry. Another innovation that enables consumers to bank seven days a week, around the clock, is tele-banking. The processing of voice messages by bank computers is essential to tele-banking. When a customer calls a bank to inquire about his account balance or other transactional details, that person is usually the caller. Internet Banking: A client can conduct financial transactions via the bank's website. Through the convenience of their homes or places of employment, users can access accounts and general information about bank services and products using this computer-based system. We call this online or virtual banking. (1)

Deshpande, B. (2018). Digitalization in the banking sector. By improving people's access to information, digitalization can also aid in the achievement of this objective. (2)

Harchekar, J. S., & Joshi, S. (2023). Adoption of Social Media by Youth as a Stress Reliever post-pandemic :- We found that young people used social media for a variety of purposes, from keeping in touch with friends and family to taking part in international movements, and that these activities served as avenues for the development of positive mental health. Our analysis, which was based on participant narratives, revealed that three facets of youth social media consumption—connecting with friends and the world at large, engaging with social media content, and appreciating social media as a platform for expression—may have a positive impact on their mental health. (3)

Shedge, M., & Joshi, S. (2023). Financial Wellbeing of Individuals in India. Financial technology: A growing array of tools is available to help people manage their finances as technology advances. This study may focus on how different financial tools, websites, and applications affect people's financial well-being. Intersectionality: A person's financial well-being is influenced by a variety of factors, including socioeconomic class, gender, and race. Future research might look at the relationships between these many factors and how they impact people's financial outcomes. It could also look at how to close disparities in financial well-being. (4)

Ghatpande, K. (2022). role of emotional intelligent to boost the employee morale at work place mentioned that, They are all related to one another in the sense that they all contribute to the rise in intellectual capacity that results from life experiences, academic achievements, and professional competence in the fields we have chosen. The importance of physical intelligence (PQ) for one's own fitness and well-being. Physical intelligence is the term used to describe Gardner's bodily- kinesthetic intelligence. (5)

Beharay, A., & Joshi, S. (2023). Analysing the influence of social and family factors on women's entrepreneurial success. In conclusion, despite the fact that we discuss, argue, and create regulations pertaining to gender equality, it is evident from the discussion above that women experience more issues in their social and family lives than do males. This is a result of the fact that we still have a long way to go before we can accept the changes affecting women. Everyone is aware that a woman needs the support of her family and society in order to become independent. (6)

Objective of the study:-

- To examine the theoretical framework of social media marketing
- To study how students are affected by social media marketing
- To determine the most popular social media network

Problem Statement:-

It's interesting to note that social media influences how people engage as well as how they interact. Social media is starting to play a bigger role in our daily lives. A company must adapt its selling practices to reflect the shifting purchasing habits of its customers if it hopes to continue being successful. Put more simply, companies need to sell their consumers' shopping experiences or they risk losing them to competitors. It makes perfect sense for businesses to adapt with the times, as

even some of the more complex websites that enable users to make purchases online can cost less annually than a normal monthly phonebook advertisement. Although every business is unique, all will need the power of the Internet to remain competitive. 81 Over time, a website's net operational costs pale in comparison to the return on investment that the advertisement generates. Just as social networking has infiltrated company boardrooms, the internet has revolutionized modern business. While some companies are having difficulty finding a place on the web, others are using social media to write success tales. The purpose of this study is to determine how social media marketing affects young people. The study looks at social media as a new kind of advertising. The goal of a thorough investigation is to look at all the variables that influence consumers' decisions to buy on social media. If there is a social media marketing issue, the appropriate advice should be given to fix it and increase its efficacy.

Background of the study:-

Although social networking is a relatively new phenomenon, its roots go back to the early days of computers. What we see now is the result of centuries of social media expansion. It took a long time for Usernets to become Facebook. Users might post to newsgroups using user networks as well. After thereafter, bulletin board systems (BBS) were implemented, enabling users to register and interact. Prodigy and other internet services were the forerunners of BBS. Web utilities gave way to instant messaging, which in turn gave rise to internet relay chat. The 1990s saw the pinnacle of networking apps and forums, which paved the way for the emergence of social networks. There are six degrees available to get around this feature. It made it possible for listing peers and profiles to be created. Blogging emerged during this process, giving rise to the social media phenomena.

It is well-known even now. Other websites that contain features for creating profiles and adding friends include BlackPlanet, an African-American social website, and MiGente, a Latino website. Social networks as we know them now emerged after 2000. In 2002, Apple introduced its Friendster. Millions of people utilize it. LinkedIn and Hi5 were released in 2003. Experts can communicate with each other on LinkedIn. MySpace was established in 2003 as well, and in 2006 it gained widespread recognition. Similar to this, Facebook was launched in 2004 and has now outgrown sites like MySpace, Orkut, Multiply, etc. Social media has exploded since 2000 and is still expanding unrestrictedly. Alongside media sharing, a number of additional portals have been introduced that provide real-time notifications, such Twitter, Posterous, Tumbler, etc. In 2007, Facebook unveiled its architecture for advertisements.

1. Broad access to the intended clientele

One of the main benefits of social media marketing is that it provides quick and widespread access to target audiences. Finding the ideal communities on social networking sites and posting pertinent information requires some searching, though.

2. All-encompassing marketing

When a marketer chooses SMM services, they receive comprehensive marketing services, many of which are also SEO-related. The business is advertised on social networking sites, photo and video sharing websites, etc. This enhances the company's visibility and coverage.

3. Fast turnaround time

When marketers reach out to potential clients on social media, it seems like they can do it faster. This suggests that marketers will see results far faster than they would with conventional marketing strategies. Even while the website doesn't see returns right away in terms of increased online visibility, it keeps getting better over time.

5. Powerful marketing from business to company

When done correctly, social media marketing may be a great way to produce quality leads for business-to-business marketing. First of all, social media may be used efficiently for brand awareness and identity construction. Direct social media connection with other businesses has shown to be one of the most effective strategies to build commercial ties.

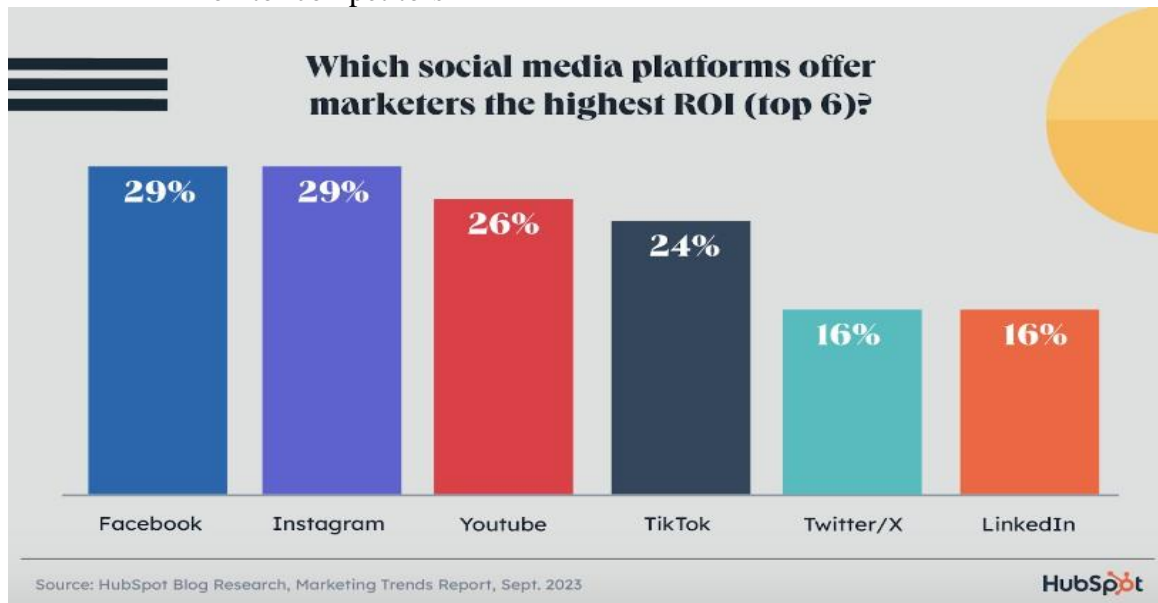
Social Media Marketing Advantages:

With social media, businesses can:

- Obtain a long-term competitive advantage.
- Draw in clients, gather their opinions, and foster client loyalty. Expand the company's

market reach to include foreign markets.

- Do market research and cut marketing expenses;
- Grow revenue through customer networks and advertising;
- Create a company brand;
- Share ideas to improve business practices;
- Hire qualified employees, for instance through LinkedIn; Boost website traffic and elevate search engine ranking;
- Monitor competitors



Source:- HubSpot Blog Research, Marketing Trends Report, Sept, 2023

Importance of Study:-

Because of their advanced communication networks and way of life, industrialized nations have a significant advantage in social networking. India, a developing nation, is probably going to make further strides in the field of social networking in the years to come. The nation is seeing rapid advancements in communication technologies. India is predicted to surpass developed nations in the number of social media users in the upcoming years. The business community is likewise getting ready for this possibility. Social media platforms make it easier for businesses to connect with their clientele. It is acknowledged that social media marketing is a newer form of advertising. Social media, in contrast to traditional marketing methods, allows for two-way contact. Clients can communicate with the business via direct messages, postings, likes, comments, and so forth.

This research paper is an example of an analytical and descriptive study.

Sample Size:-

The study's population comprises of Pune Tilak Maharashtra Vidyapeeth Commerce Students . For the aim of conducting the study, sample sizes consisting of 67 respondents were selected.

Data Collection

For the objective of the study, primary and secondary data have been gathered. Using a standardized questionnaire, the basic respondents who were chosen for the primary data collection were surveyed. The secondary data were gathered from a range of media, such as journals, magazines, reports, and newspapers.

Data Analysis

Using websites and social media platforms to market goods and services is known as social media advertising. The terms "e-advertising" and "digital advertising" continue to be common in academic circles, but social media marketing and advertising are becoming more and more well-liked among practitioners and researchers alike. The majority of social media platforms come equipped with built-in data analytics tools that let agencies fine-tune the creation, performance, and interaction of their advertising campaigns. Through social media marketing, businesses connect with

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a variety of stakeholders, including modern and capable employees, modern and capable consumers, news readers, bloggers, and the general public. Strategically speaking, social media advertising involves setting the scope (e.g., extra active or passive use), managing a marketing campaign, and governing. 69 samples were chosen for examination from students at Tilak Maharashtra Vidyapeeth commerce wing. To ensure that every man and woman in every study publication had the same illustration, two samples—one from each magnificence and one from each gender—had been chosen at random..

1. Using the Internet

The World Wide Web's creation opened up new channels for communication between individuals and between businesses and their clientele. Respondents are categorized in the table below according to whether or not they have direct access to the internet.

Classification on the basis of use of internet

Particulars	Number of respondents	Percentages
Respondents using Internet	63	94.03 %
Respondents not using internet	4	5.97 %
Total	67	100

Interpretation: - This data presents the usage of the internet among a group of respondents, categorized into two groups: those who use the internet and those who do not. Here's how to interpret the data: Respondents Using Internet: Out of the total 67 respondents, 63 individuals, or approximately 94.03%, reported using the internet. Respondents Not Using Internet: On the other hand, only 4 respondents, or about 5.97%, stated that they do not use the internet. Total Respondents: The sum of respondents who use the internet and those who do not adds up to the total sample size of 67 respondents. In summary, the data indicates a high prevalence of internet usage among the surveyed population, with the vast majority (94.03%) using the internet, while a small minority (5.97%) reported not using it.

2. Users of Social Media

The respondents are categorized in the table below according to whether or not they have access to any social media platforms.

Classification on the basis of Users of Social Media

Particulars	Number of respondents	Percentages
Social media access	65	97.02 %
No social media access	2	2.98 %
Total	67	100

Interpretation: - This data presents the classification of respondents based on their access to social media. Here's how to interpret it: Respondents with Social Media Access: Out of the total 67 respondents, 65 individuals, or approximately 97.02%, reported having access to social media platforms. Respondents without Social Media Access: Conversely, only 2 respondents, or about 2.98%, stated that they do not have access to social media. Total Respondents: The sum of respondents with social media access and those without adds up to the total sample size of 67 respondents. In summary, the data indicates that the vast majority of the surveyed population (97.02%) has access to social media, while a very small percentage (2.98%) reported not having access to it.

3. Common Social Networking Medium

The most widely utilized social media platforms by the respondents are listed in the table below.

Classification of Common Social Networking Medium

Particulars	Number of respondents	Percentages
Facebook	28	41.79 %
Twitter	10	14.92 %
LinkedIn	10	14.92 %
Instagram	19	28.37 %
Total	67	100

Interpretation:- This data presents the classification of common social networking mediums used by respondents, along with the corresponding number of respondents and percentages. Here's how to interpret the data:

Facebook: Out of the total 67 respondents, 28 individuals, or approximately 41.79%, reported using Facebook as their social networking medium of choice. Twitter: 10 respondents, or about 14.92%, indicated using Twitter. LinkedIn: Similarly, 10 respondents, or approximately 14.92%, reported using LinkedIn. Instagram: 19 respondents, or about 28.37%, stated that they use Instagram. Total Respondents: The sum of respondents across all social networking mediums listed adds up to 67, which is the total sample size.

In summary, Facebook, Twitter, LinkedIn, and Instagram are the common social networking mediums used by the respondents. Facebook appears to be the most popular among them, followed by Instagram, Twitter, and LinkedIn. Each platform caters to different demographics and serves various purposes, contributing to the diversity of social networking habits among the respondents.

4. Social media as a vital tool for marketing

The responses of the respondents to the question of whether they see social media to be a crucial marketing tool are displayed in the table below.

Classification of Social media as a vital tool for marketing

Responses	Number of respondents	Percentages
Always	49	73.13 %
Sometimes	12	17.91 %
Never	6	8.96 %
Total	67	100

This data presents responses from respondents regarding their behavior or engagement frequency, categorized into three options: "Always," "Sometimes," and "Never." Here's the interpretation:

Always: Out of the total 67 respondents, 49 individuals, or approximately 73.13%, stated that they engage in the behavior consistently, without exception. Sometimes: 12 respondents, or about 17.91%, reported engaging in the behavior periodically, indicating that it occurs occasionally but not consistently. Never: 6 respondents, or approximately 8.96%, indicated that they never engage in the behavior, suggesting that it does not occur at all in their case. Total Respondents: The sum of respondents across all response options adds up to 67, which is the total sample size.

In summary, the majority of respondents (73.13%) engage in the behavior consistently, while a smaller percentage (17.91%) do so periodically. A minority (8.96%) stated that they never engage in the behavior. This data provides insights into the frequency and consistency of the behavior among the surveyed population.

5. Social media advertisements' effect on consumers' purchasing decisions

The responses of the participants to the subject of whether social media advertisements affect consumers' purchasing decisions are displayed in the table below.

Responses	Number of respondents	Percentages
Always	31	46.26 %
Sometimes	29	43.29 %
Never	7	10.45 %
Total	67	100

This data presents responses from respondents regarding their behavior or engagement frequency, categorized into three options: "Always," "Sometimes," and "Never." Here's how to interpret the data: Always: Out of the total 67 respondents, 31 individuals, or approximately 46.26%, stated that they always engage in the behavior in question consistently, without exception. Sometimes: 29 respondents, or about 43.29%, reported engaging in the behavior periodically, indicating that it occurs occasionally but not consistently. Never: 7 respondents, or approximately 10.45%, indicated that they never engage in the behavior, suggesting that it does not occur at all in their case. Total Respondents: The sum of respondents across all response options adds up to 67, which is the total sample size.

In summary, a significant portion of respondents (46.26%) engage in the behavior consistently, while a slightly higher percentage (43.29%) does so periodically. A smaller minority (10.45%) stated that they never engage in the behavior. This data provides insights into the frequency and consistency of the behavior among the surveyed population, with a notable portion engaging in the behavior both consistently and periodically.

Conclusion:

India is not a surveillance state; everyone has the fundamental right to privacy and the freedom of speech and expression, and these rights cannot be restricted in any way that is against the law or the constitution. There needs to be a balance because the Constitutions themselves include some restrictions on the freedom of speech and expression. Large technological companies that control social media platforms have the power to sway information and undermine democracy. Everyone, even them, needs to be held accountable for their actions that have a significant impact on society. The proliferation of social media platforms indicates a significant shift in the behavior of Indian students and teenagers. Social media platforms now play a significant role in our daily lives. It has a highly negative impact on education, as previously argued, and could wipe out the future of Indian youth and teenagers. Since no other society or outside entity is able to monitor an individual user's behavior on social media, it is highly advised to monitor a teen's activity there and to prevent them from using social networking sites. In addition, it is highly advised that governments and international organizations engage in cyber control and forbid access to these kinds of social networking sites. With the rapid advancement of technology, social media has become a daily ritual for people, and addiction to these devices is becoming more commonplace. Its effects on people vary depending on the field. Students now collaborate more frequently and of higher quality because to social media. Social media is used by businesses to improve their performance in a number of ways, including reaching goals and boosting annual revenue. Children are observed interacting with various media on a daily basis. While social media offers many benefits, it also has drawbacks that have a negative impact on people. Inaccurate information has the potential to bring down the educational system, incorrect advertisements in an organization can lower productivity, social media misuse can violate people's privacy and harm society as a whole.

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