TILAK MAHARASHTRA VIDYAPEETH, PUNE
BACHELOR OF SCIENCE (B.Sc.) NURSING
EXAMINATION: MAY– 2024
FOURTH YEAR
SUB: Management of Nursing Services & Education (BN-404)

Date: 24/05/2024   **Total Marks: 75**   **Time : 10.00 am to 1.00 pm**

Instructions :-
1) All questions from Section A, B & C are compulsory.
2) Separate answer sheets for Section A will be provided in the beginning and collected after 15 minutes, it shall be followed by Section B & C.
3) Use separate answer sheets for Section B & C.
4) Draw neat & labelled diagram wherever necessary.
5) Avoid overwriting and striking off the answers once written.

SECTION - A

1) Answer has to be marked on the answer sheet provided and NOT on the question paper.
2) Each question carries 1 Mark.
3) For answering MCQ's fill the circle with blue ball pen only.

Q. 1.   Choose the most appropriate option.   (15)

1) When a employee moves to a higher than the one formerly occupied it is known as
   a) Job enhancement   b) Promotion
   c) Appraisal   d) Reward

2) The process of challenging a person's inner drives so that the want to accomplish the goals of organisation is termed as
   a) Motivation   b) Directing
   c) Organizing   d) Management

3) What do you mean by accreditation?
   a) Organization recognizes a college of university.   b) Inspection in the college.
   c) Inspection by the university   d) Inspection by the management

4) What does the word meaning PERT
   a) Program evaluation review technique.   b) Product evaluation review technique
   c) Program evaluations renew technology   d) Procedure evaluation and renew technique.

5) Motivation is
   a) Complex   b) Individual
   c) Change   d) All of the above

6) What is termination?
   a) Deal in between employees and employee.   b) Deal in between subordinates.
   c) End of employee's duration with an employer.   d) Appointing of an employee.

7) The success of every individual enterprise is dependent upon the quality of its
   a) Manager   b) Administrator
   c) Leader   d) None of the above

8) What is the process of communication?
   a) Only sending message from sender to the receive   b) Only sending message from receiver to the sender
   c) Sending message from sender to the receiver and receiver to the sender   d) Feedback from the receiver

9) Consumer protection act was enacted in the year?
   a) 1986.   b) 1968
   c) 1978   d) 1987

10) The budget which requires to be utilized within a prescribed time period is kkknown
    a) Zerobase   b) Production
    c) Sunset   d) Fixed ceiling

11) What is collective bargaining
    a) Process between employers and   b) Assigning duties to employees
    employees to reach an agreement
    c) Evaluating duties of employees   d) Evaluating the duties of the sub ordinates

12) It is believed that by giving more information they will have greater understanding of their responsibilities and will improve the quality of their nursing this can be achieved by
    a) Distance education   b) Centralization
    c) In-service education   d) Health education

13) Which of the following is the nursing practice subjected law?
    a) Negligence   b) Regulatory law
    c) Malpractice   d) Consent

14) The curriculum is based on and of school and its construction requires an understanding of educational Psychology together with knowledge and skill in principles and practices of nursing education.
    a) Philosophy and purposes   b) Syllabus and Objectives
    c) Knowledge and skills   d) Practice and purpose

15) A periodical formality for evaluation of how well the nurse has performed her duties during a specific time period
    a) Anecdotal records   b) Performance appraisal
    c) Check lists   d) Delegation

SECTION – B

Q. 2. **Answer the following in short. (Any Four)**   **(20)**
1. Delegation
2. Budgetting
3. Material management
4. Decision making
5. Quality assurance
6. In-service education

Q. 3. **Answer the following.**
1. Define nursing management?   **(02)**
2. Enlist principles of nursing management?   **(03)**
3. Explain in detail about the role of a nurse as a manager and qualities?   **(05)**

SECTION – C

Q. 4. **Answer the following. (Any Three)**   **(15)**
1. Program evaluation review technique
2. Supervision
3. Group dynamics
4. Professional association
5. Job description

Q. 5 **Answer the following.**
1. Define quality assurance?   **(02)**
2. Explain in detail about models of quality assurance?   **(05)**
3. Discuss the role of a nurse in maintaining the quality assurance in hospital?   **(08)**

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