

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BACHELOR OF BUSINESS ADMINISTRATION (B.B.A.)

EXAMINATION: MAY- 2024

SEMESTER - IV

Sub.: Business Laws (BBA22-414)

Date : 22/05/2024

Total Marks : 60

Time: 2.00 pm to 4.30pm

- Instructions:** 1) All questions are compulsory.
 2) Figures to the right indicate full marks.

Q. 1. Choose the most appropriate option. (05)

1. Which Consumers Right is not guaranteed under Consumer Protection Act, 2019
 - a) Right to Choose
 - b) Right to Exploitation
 - c) Right to be Heard
 - d) Right to seek redressal
2. Who can make a complaint under this Act?
 - a) Consumer
 - b) 3rd Party
 - c) Alien
 - d) None of the Above
3. What is the Fiscal jurisdiction of the District Commission
 - a) Up to 1 Crore
 - b) Up to 5 Crore
 - c) Up to 10 Crore
 - d) None of the above
4. What are the consequences when a person who finds goods belonging to another and takes them into his custody
 - a) He is subject to the same responsibility as a bailee
 - b) He is bound to take as much care of the goods as a man of ordinary prudence would do.
 - c) He must also take all measures to trace its owner.
 - d) All of the above.
5. When a contract is broken, what remedy is available before the party who has suffered
 - a) He may sue for the specific performance of the contract.
 - b) He may rescind the contract.
 - c) He may sue for damage
 - d) All of the above.

Q. 2. State True / False (05)

1. In the contract of guarantee there is/ are Two Contract
 - a) True
 - b) False
2. A contract of indemnity may be called as Contingent contracts
 - a) True
 - b) False
3. Magistrate heads the Central Authority's, Investigation Wing
 - a) True
 - b) False
4. Municipal Commission is Consumer Disputes Redressal Agencies
 - a) True
 - b) False
5. Damaged by consumer is the grounds you cannot claim compensation from the product manufacturer
 - a) True
 - b) False

Q. 3. Write Short notes on (Any Three) (15)

1. Functions and Duties of Central Authority
2. Define Consumer and mention its Rights
3. Consumer Dispute Redressal Forum

4. Quasi Contract
5. Discharge of Contract by Lapse of time

Q. 4. Answer in detail (Any Two) (20)

1. Process of Filing and Resolving the Complaints
2. Consumer Dispute Redressal Forum
3. Describe Functions and Duties of Central Authority
4. Discharge By Agreement

Q. 5. Case study (15)

Mr B is renowned Owner and is on business tours many times, while on business tour he fell sick and was suggested to undergo a treatment in Govt Hospital near by his stay. He was treated in said hospital but there was deficiency in service on part of Hospital. He filed a case on them

Question

Mr B took medical treatment in Govt Hospital where he was treated free, can Mr B take benefit of Deficiency in Service for services they provided? And give reason for your statement.
