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BACHELOR OF BUSINESS ADMINISTRATION (B.B.A.)/
(BBA IN RETAIL MANAGEMENT)

EXAMINATION: MAY- 2024

SEMESTER - II

Sub.: Legal Aspects of Business - II (BBA23-214/BBA-RM23-214)

Date : 22/05/2024

Total Marks : 60

Time: 10.00am to 12.30pm

- Instructions:** 1) All questions are compulsory.
 2) Figures to the right indicate full marks.

Q. 1. Choose the most appropriate option. (05)

1. Who Males Complaint under Consumer Act
 - a) Consumer
 - b) 3rd Person
 - c) Alien
 - d) None of them
2. Which of the following are Consumer Disputes Redressal Agencies
 - a) Panchayat Commission
 - b) Municipal Commission
 - c) State Commission
 - d) None of the Above
3. When IT Act 2000 came into effect?
 - a) 17th Oct, 2000
 - b) 11th Nov 2000
 - c) 17th Oct 2001
 - d) 11th Nov 2001
4. What is the Punishment for hacking of computers
 - a) 3years Imprisonment/ 10Lakhs penalty / both
 - b) life Imprisonment
 - c) 3 years Imprisonment/ 5Lakhs penalty/ Both
 - d) Three Years Imprisonment/ 2 lakhs penalty/ both
5. What is the Power of Central Authority
 - a) To promote Rights
 - b) To protect Rights
 - c) To Enforce Rights
 - d) All of the Above

Q. 2. State True / False (05)

1. The complaint will be recorded somewhere around two years from the date the reason for action has emerged
 - a) True
 - b) False
2. There are 6 Schedules in IT Act 2000
 - a) True
 - b) False
3. The Fiscal jurisdiction of the District Commission is upto 1 Crore
 - a) True
 - b) False
4. Director General heads the Central Authority's , Investigation Wings
 - a) True
 - b) False
5. Central Authority have No Power to file complaints
 - a) True
 - b) False

Q. 3. Write Short notes on (Any Three) (15)

1. Digital Signature
2. Define Consumer and mention its Rights
3. Electronic Signature
4. Authentication of Electronic record
5. Functions and Duties of Central Authority

Q. 4. Answer in detail (Any Two) (20)

1. Process of Filing and Resolving the Complaints
2. Consumer Dispute Redressal Forum
3. Time and Place of dispatch and receipt of electronic record
4. Describe Functions and Duties of Central Authority

Q. 5. Case study (15)

Mr B is renowned Owner and is on business tours many times, while on business tour he fell sick and was suggested to undergo a treatment in Govt Hospital near by his stay. He was treated in said hospital but there was deficiency in service on part of Hospital. He filed a case on them.

Question

1. Mr B take benefit of Deficiency in Service for services they provided? And give reason for your statement
 2. If Director of M/s XYZ LTD , is travelling and few documents needs his signature on priority, what should be the alternative.
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