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BACHELOR OF COMPUTER APPLICATIONS (B.C.A.)
EXAMINATION : MAY - 2024
SEMESTER - VI

Sub: Organizational Behavior (BCA – 643-18/BCA-644)

Date : 24/05/2024

Total Marks : 60

Time: 10.00 am to 12.30 pm

Instructions:

1. All questions are compulsory unless and otherwise stated.
2. Bold figures to the right of every question are the maximum marks for that question.
3. Candidates are advised to attempt questions in order.
4. Answers written illegibly are likely to be marked zero.
5. Use of scientific calculators, Log tables, Mollier Charts is allowed.
6. Draw neat and labelled diagrams wherever necessary.

Q.1. Fill in the blanks.

(05)

1. _____ implies exertion of minimum effort to get required work done and is appropriate to sustain organization membership.
 - a) Impoverished Style
 - b) Country Club Style
 - c) Middle Road Style
 - d) Task Style
2. _____ may be stated as the highest level of dissatisfaction, which generates conflict in the individual.
 - a) Unacceptability
 - b) Incomparability
 - c) Uncertainty
 - d) Frustration
3. The _____ is found in volatile market and technological sectors.
 - a) MDM
 - b) OO
 - c) TDM
 - d) MO
4. In a state of _____, the individual feels frustrated which is ultimately reflected in conflict.
 - a) Unacceptability
 - b) Incomparability
 - c) Uncertainty
 - d) None of these
5. _____ are the leaders by position.
 - a) Persuasive leaders
 - b) Innovative leaders
 - c) Intellectual leaders
 - d) Institutional leaders

Q.2. State True/False.

(05)

1. Production sub-systems is the technical core of the organization creating the product, service or ideas that are consumed by the market.
2. In MDM organization, major strategies and policy influence will be from the marketing Unit.
3. Effective performance appraisal and reward systems will not reduce role conflict and role ambiguity.
4. Stress is a result of the transactions and interaction between the person and the environment.
5. The mechanistic organization will exist whenever the market and the technology are stable and predictable, largely because it is efficient and efficiency is required for survival.

Q.3. Answer the following. (Solve any 5)

(10)

1. What is extrinsic motivation?
2. Describe Halo effect.
3. What is performance management?
4. Define OB.
5. What is selective perception?
6. Which shortcut is called stereotyping?

Q. 4. Answer the following in detail. (Solve any 6) (30)

1. What are the qualities of successful leaders concluded by Ralph Stogdill?
2. Describe distribution of authority.
3. What is Project organization?
4. Describe managerial sub-systems.
5. Write a note on team.
6. What are the characteristics of group decision making?
7. Why do people join groups?

Q. 5. Answer the following in detail. (Solve any 1) (10)

1. Explain the theories of leadership in detail.
 2. Write a note on causes of conflict.
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