

TILAK MAHARASHTRA VIDYAPEETH, PUNE
MASTER OF COMMERCE (M.COM)

EXAMINATION: MAY- 2024
SECOND SEMESTER

Sub: Business Skills for Excellence(MCC-202)

Date: 10/05/2024

Total marks: 60

Time: 10.00am to 12.30pm

Instruction: 1) All questions are compulsory.

2) Figures to the right indicate full marks.

Q.1 Answer the following questions. (Attempt any two) (32)

1. State the strategies in Conflict Resolution
2. Explain the Important aspects and benefits of Creative Insight.
3. Write the benefits and limitations of leadership.
4. State the steps in decision making and the important aspects of decision making.

Q.2 Answer the following questions. (Attempt any two) (16)

1. Describe the important personality traits.
2. State the causes of stress at workplace.
3. What are the effects of lacking patience?
4. What are the essential elements of Learning Management?

Q.3 Write short notes. (Attempt any three) (12)

1. Benefits and Limitations of Negotiation
 2. Important aspects of Followership
 3. Various forms of Power
 4. Types of Attitudes
 5. Need for Motivation
 6. Limitations of work teams and groups
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