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### **MASTER OF COMMERCE (M.COM)**

# **EXAMINATION: MAY-2024**

FIRST SEMESTER

**Sub:** Marketing Techniques (MCM-111)

Date: 23/05/2024 Total marks: 100 Time: 10.00am to 01.00pm

Instruction: 1) All questions are compulsory. 2) Figures to the right indicate full marks.

#### Q. 1 Answer the following questions. (Attempt any two)

(30)

- 1. What are the key qualities of a highly successful Salesman? Discuss.
- 2. Explain in brief the various stages involved in New Product Development Process.
- 3. 'To achieve the effectiveness in marketing a Salesman should possess specific qualities." Discuss the essential qualities of an effective Salesman.
- 4. What do you mean by Rural Marketing? Discuss the various problems faced by marketers in Rural Marketing.

#### Q.2 Answer the following questions. (Attempt any three)

(30)

- 1. Explain the Demographic and Behavioral bases of segmentation.
- 2. Explain the 'Product Oriented Marketing organizational structure along with its merits and demerits.
- 3. What do you mean by Sales Promotion? Explain in brief with the help of a few examples of Sales Promotion Techniques used by marketers.
- 4. What are the benefits of Telemarketing to Marketers? Explain in brief.
- 5. Explain in brief any four types of pricing techniques used in Marketing.

#### Q.3 Write short notes. (Attempt any five)

(40)

- 1. Benefits of e-shopping (online purchasing) for consumers
- 2. Reasons for failure of a product
- 3. Need for Market Segmentation
- 4. Bartering Stage in the evolution of Marketing
- 5. Key functions of 'Packaging'
- 6. Challenges in Indian Rural Market
- 7. Sales Promotion Techniques