

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BBA IN HOSPITALITY & TOURISM (BBAHT) (124)
BBA IN HOTEL OPERATIONS (BBAHO) (603)
EXAMINATION: MAY 2024
FIRST SEMESTER

Subject : House Keeping - I (124103/603103)

Date: 11/05/2024

Total Marks: 30

Time: 2.00 pm to 3.30 pm

Instructions: 1) Each question carries equal marks.
2) Attempt any 06 questions

- Q. 1** Write down 10 duties and responsibilities of the Assistant Executive (05)
Housekeeper of a five star hotel.
- Q. 2** List down the 5 important responsibilities of the Housekeeping department in a (05)
hotel.
- Q. 3** What do you understand by public areas in a star hotel? List down any 3 (05)
responsibilities of a public area supervisor.
- Q. 4** List care and maintenance of two mechanical cleaning equipments used in (05)
Housekeeping.
- Q. 5** Draw a flowchart classifying the cleaning agents used in a hotel for cleaning (05)
purpose and give one brand name for each category.
- Q. 6** How can you use water as a cleaning agent? Mention its uses in cleaning. (05)
- Q. 7** Draw a neat well labelled layout of the different sections of Housekeeping (05)
department.
- Q. 8** Draw a neat organisational chart of the housekeeping department in a star hotel. (05)
- Q. 9** What do you mean by back of the house areas? Give examples. (05)
- Q. 10** Define the following : 1. Summer bed 2. Crinckle sheet 3. Horticulture (05)
4. Seamster 5. Guest supplies .