

**TILAK MAHARASHTRA VIDYAPEETH, PUNE**  
**BBA IN HOSPITALITY & TOURISM (BBAHT)**  
**EXAMINATION: MAY 2024**  
**FOURTH SEMESTER**

**Subject : - House Keeping – IV (HT18-124413)**

**Date: 17/05/2024**

**Total Marks: 60**

**Time: 10.00 am to 12.30 pm**

- Instructions:** 1) Each question carries 10 marks.  
2) Q.1 is compulsory  
3) Attempt any 05 questions from Q.2 to Q.8.  
4) Draw neat labeled diagrams wherever necessary.

- Q. 1. Answer in 2-3 sentences (10)**
1. Foliage
  2. Dry rot
  3. Terrarium
  4. Worksheet
  5. Guest loan items
  6. Mass flowers
  7. Zero based scheduling
  8. Kenzan
  9. Pathogen
  10. Wreath
- Q. 2. Answer in detail**
1. Define a complaint. Categorize complaints and list one example for each. (05)
  2. List area specific duties of floor supervisor. (05)
- Q. 3. Write short notes:**
1. Differentiate between Eastern and Western floral arrangements. (05)
  2. Ikebana- Brief history (05)
- Q. 4. Answer the following**
1. With the help of a flowchart, list and explain types of budgets in brief. (05)
  2. List any 10 golden rules /guidelines while handling flowers for floral arrangements. (05)
- Q. 5. Answer the following**
1. List and explain in short “Principles of flower arrangements” (05)
  2. List the contents of a duty chart and list its advantages. (05)
- Q. 6. With the help of neat well labeled diagrams explain any 5 Design techniques of your choice (10)**
- Q. 7. Explain in detail: Five most important components of an Eco-tel. (10)**
- Q. 8. List and explain in detail Symptoms, eradication and prevention methods for the following: 1. Rodents 2. Bedbugs (10)**