

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BBA IN HOTEL AND TOURISM OPERATION
EXAMINATION: MAY 2024
FOURTH SEMESTER

C/CB
60:40

Subject : - House Keeping-I (HO-514413)

Date: 17/05/2024

Total Marks: 60

Time: 10.00 am to 12.30 pm

Instructions: 1) Each question carries equal marks.
2) Attempt any 06 questions

- Q. 1** List and explain in detail the expenses in the operational budget of housekeeping department with suitable examples. **(10)**
- Q. 2** Write in brief :- **(10)**
a) Write down the points to be kept in mind while selection of Linen.
b) List down the specifications required to be covered under an outsourcing contract.
- Q. 3** a) Draw a classification chart of different categories of linen. **(10)**
b) List the advantages and disadvantages of contract cleaning.
- Q. 4** a) Typical wash cycle in a commercial laundry **(10)**
b) List down 5 principles of stain removal
- Q. 5** Draw a neat layout of a commercial laundry. List any 5 large equipment and state use of each. **(10)**
- Q. 6** a) Which is French cleaning? List 3 merits and demerits of French Cleaning. **(10)**
b) Explain with a help of a flowchart procedure of the guest laundry.
- Q. 7** a) Explain any 5 advantages of uniforms. **(10)**
b) List down the jobs in a hotel which can be given on contract cleaning?
- Q.8** Give reasons for the following: **(10)**
1. The linen room must be well –ventilated.
2. The color of linen used in a hotel is usually white.
3. Fabric softeners should not be used in excess.
4. The solvents for stain removal should be kept in air tight containers.
5. While selection of fabric the thread count of a fabric must be checked.
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