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${\bf MASTER\ OF\ BUSINESS\ ADMINISTRATION\ (M.B.A.)}$

EXAMINATION : DECEMBER - 2023 SEMESTER - IV

Sub: Leadership and Decision Making (MHRM407)

Date:	29/12/2023	Total marks: 60	Time: 10.00am to 12.30	pm
		<u>SECTION – I</u>		
Q. 1.	Fill in the blanks.			(5)
1.	leadershi	p style focuses on giving clear	instructions and closely	
	supervising subordinates.			
	a) Autocratic	b) Laissez-faire		
	c) Democratic	d) Transformational		
2.	is NOT a fac	eamwork		
	a) Trust	b) Micromanagement		
	c) Diversity	d) Communication		
3.	3 leadership style is characterized by a hands-off approach,			
	giving employees full freedom in decision-making			
	a) Autocratic	b) Laissez-faire		
	c) Democratic	d) Transformational		
4.	The theorem a) Contingency	y suggests that effective leaders p b) Situational	possess inherent qualities	
	c) Behavioural	d) Trait		
5.	5is NOT a characteristic of an effective team			
	a) Clear communication	b) Healthy conflict reso	olution	
	c) Individual competition	d) Mutual trust and res	pect	
Q. 2.	Answer the following. (Any	Γwo)		(20)
1.	Emotional intelligence is essential for leaders as it has many advantages. Define 'emotional intelligence and highlight its significance.			
2.	Elaborate steps to approach risenvironment.	sk management and decision mak	ing in high-stakes	
3.	Describe "OCEAN" through Five Factor Model.			
<i>4</i> .	What do you mean by 'Servant Leadership'? Discuss its significance in decision making.			
т.	what do you mean by Servan	it Leadership : Discuss its signific	cance in decision making.	

Q. 3. Write notes on. (Any Two)

(10)

- 1. Democratic Leadership
- 2. Importance of Ethics and Values in Decision making:
- 3. Autocratic Leadership

SECTION - II

Q. 4. The XYZ Corporation recently underwent a major restructuring. John, a mid-level (15) manager, was tasked with leading a team of diverse individuals to implement the changes. The team consisted of members with varying experience levels, skill sets, and attitudes toward the restructuring. John faced challenges in motivating the team, managing resistance to change, and ensuring effective communication across all levels. However, through his leadership, the team successfully implemented the changes within the specified timeline.

Questions:

- 1. Describe John's leadership style based on his actions and decisions during the restructuring process.
- 2. What strategies did John should use to motivate his team members?
- 3. What type of leadership style John must have to deal with such a team?

Q. 5. Answer the following:

(10)

a) Elaborate qualities of a good leader

OR

b) Describe 'Delphi technique' in detail.